

A Project and
Programme
Management
Business
Simulation

Project Phoenix

Case Study: Notting Hill Genesis

About Notting Hill Genesis

Notting Hill Genesis are one of the G15, which is a group of London's leading housing associations. They are one of the largest housing associations in London and the southeast. They provide homes across a range of tenures and are committed to continuing to deliver housing that is affordable to all.



As an organisation, they deliver a huge portfolio of projects, up to forty per year. As such, it is vital that they employ set standards and ways of working across their project delivery teams.

Quanta and Notting Hill Genesis

Quanta Trainer, Tim Finch worked with Notting Hill Genesis to develop a tailored version of our Project Phoenix Simulation. The tailored version focussed on addressing specific areas of Project and Programme Management processes relevant to the project teams in the day-to-day delivery of projects. PMO Manager Catherine Ortlepp explained that Notting Hill Genesis Spent a considerable time looking at providers, to try and match their offering to their requirements. Quanta was the only organisation that was able to tailor and deliver what we needed.

Quanta Business Simulations

Quanta Business Games steer away from traditional training methods and instead put delegates into a situational based learning environment with real life scenarios, pressures and challenges. Simulations:

- Compresses time for fast learning
- Magnifies and explores actual working behaviour
- Increases retention of knowledge
- Identifies and deals with hidden issues without conflict
- Strengthens the feedback loop via emotional connections with experiences
- Relaxes people to talk and reflect upon themselves without the feeling of being attacked or judged.

The Project Phoenix Project and Programme Management Business Simulation centres around the challenge of resurrecting the dwindling trade of a Theme Park. Delegates will need to use all their Project Management excellence to ensure success.

Project Phoenix bridges the gap between knowledge and behaviour, enabling delegates to learn for themselves the importance of not just learning, but applying sound project principles. Each team member will have the opportunity to experience various roles with the project - how will they rise to the challenge of being a Project Manager as the launch date approaches?

Project Phoenix and Notting Hill Genesis

Notting Hill Genesis already use a Project Management Framework that teams adhere to. The impact of their work is crucial to the livelihood and security of thousands of people. As such, they felt it vital to provide project teams with effective training that addressed the challenges faced when delivering at such a large and complex scale.

"Project Phoenix allows us to do a different style of training. This is about delegates' experience, end-to-end how a project should be delivered in NHG, by using set ways, standards, and best practice from Quanta"

Tara Gunn, Director of Programme Management

The Impact of Project Phoenix

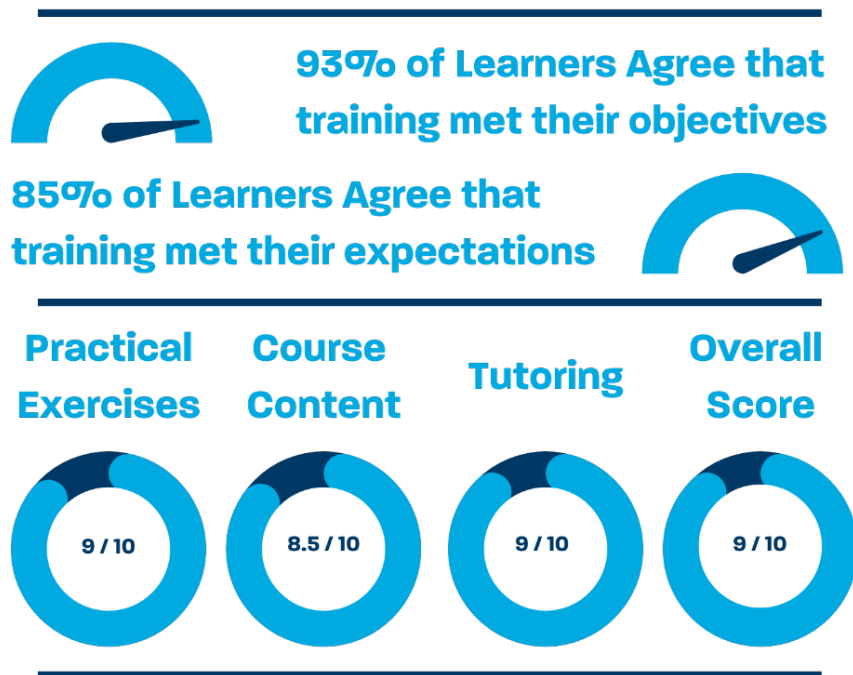
Tara Gunn: The impact on the team has been great so far. Already it is giving us a standardized way of working. Helping people to experience what that means in practice, whilst helping us to evolve as well in terms of the gaps in people's individual training and learning plans. I am already seeing standardization and buy in from different people that have attended the course. Project Phoenix has created excitement outside of my team in terms of how we deliver projects.

Many people have attended that do not sit within the Programme Management Office. They have been excited and positive and taken that energy back to the business. They have an invigorated understanding about project delivery requirements, and a better understanding about our teams' objectives and the impact that we have. This is important as it increases the overall maturity of Project Management across Notting Hill Genesis. Project Phoenix is applicable to a wide variety of people.

Catherine Ortlepp adds 'This course is not only suitable for Project Managers, Business Analysts, Change Managers, but crucially for people within the business to understand how we work, to understand the pressures that the Project Managers can be under and essentially live the life of a Project Manager'

Feedback Scores

Feedback from Notting Hill Genesis delegates who attended Project Phoenix between December 2022- August 2023.



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