

Enhance Your Career with Quanta Training





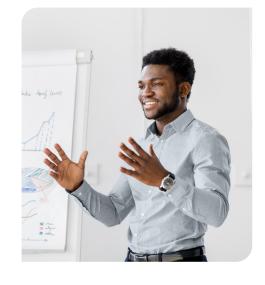


ELC Training Provider

The Quanta Forces Training Team is on hand to assist you with your in-service, resettlement or service leaver training.

We see ourselves as your dedicated Training Partner, providing personnel the best start to resettlement and preparing you for a successful future.

With 15 years of ELC Marketplace experience, we like to think we have a good understanding of your needs!





ELC Course Information

Quanta is an approved ELC training provider. We offer packaged training options to maximise the use of your credits. This means we can offer you more than one course for your current allocation of Enhanced Learning Credits, allowing you to take full advantage of your allowance.

We're here to help you gain internationally recognised qualifications along with some practical guidance to get you on the right path.

Amanda Taylor Forces Training Development Manager



How does the **ELC** scheme Work?



The ELC scheme entitles you to have 80% of your course paid for (between £1000 and £2000 depending on length of service). Service leavers between 6 and 8 years can aggregate claims together giving you £3000 in one hit.

The ELC can be put towards a qualification of Regulated Qualification Framework (RQF) Level 3 or above. We focus our course offering specifically around the ELC entitlement, with the primary aim of reducing cost and increasing knowledge.

With the exception of the aggregated award, only one ELC can be used each financial year.

For the latest guidance on ELCAS funding, please visit enhancedlearningcredits.com

*between £1000 and £2000 depending on length of service.

Have 80% of vour course paid!*

Our courses allow you to:



Become Qualified in at least one RQF Level 3 or above aualification



Increase your understanding of the subject area, targeted towards identified career pathways



ELC can be used against as many as three courses within one financial year

Save a significant sum of money through discounted ELC price cost combinations. This represents a huge cost efficiency, considering the sheer scale of tutor-led content given



Plan your qualifications in an order that aids the learning **process**, whilst also fitting in with your requirements



Make best use of all three claim entitlements

Benefit from a highly experienced team who are always at hand to help you with all aspects of your learner journey

How to Claim

- When you have decided on a course, you will need get in touch with ELCAS.
- The flowchart outlines all of the stages necessary to book a course and claim ELC Funding.

Enhanced Learning Credits (ELC) Scheme Claim Process



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Your learning journey with Quanta starts here...

Combine Courses

We can combine courses that offer you more than one qualification for your allocation of Enhanced Learning Credits, allowing you to take full advantage of your allowance.

Training Options

We offer a full range of courses at our specialist training centre in Worcester.

Quanta were extremely professional and helpful. From sign up, support from the reception, through to the Trainers who have a wealth of experience. The Trainer delivered an interactive and engaging course, imparting invaluable knowledge and pearls of wisdom. I would fully recommend Quanta to others!

We also provide instructor led virtual classroom learning, offering the same high quality training with the added convenience of learning from any internet enabled device.

Dedicated Resettlement Team

Our team of advisors specialise in working with ELC candidates. As such, you can rely on us to answer any queries that you may have. We have the experience and knowledge to ensure that you get the most out of your ELC entitlement. If you can; come and visit us at our Worcester training centre for a chat!

Award Winning Service

Quanta Training is extremely proud to have won numerous prestigious awards that recognises the high quality training and service we provide to Service Leavers.

Strong Resettlement Advisor Relationships

Our ELC Advisors are in constant dialogue with education centres nationwide. Our great working relationship is inspired by our shared goal – to make your lives easier.

Project and Programme Management Training Courses







PRINCE2® 7 Combined (Foundation and Practitioner)



PRINCE2® 7 (PRojects IN Controlled Environments) is a best practice framework for effective project management. This course will equip you with the fundamental skills needed to be a successful project manager. The PRINCE2® 7 framework is widely recognised as an industry standard in the UK and Europe across multiple Industry Sectors and can be tailored to suit any project you are managing.

You will learn to use the methodology to control budgets and quality standards and bring projects on time.

Who is this course for?

The course will benefit project managers, team managers/leaders, project and quality assurance or support staff who wish to gain the Practitioner qualification in PRINCE2® 7.

It is also suitable for those wishing to gain a formal qualification after a couple of years of project management experience.



MSP® Combined (Foundation and Practitioner)





Management of Risk (M_o_R® 4) Practitioner





MSP® (Managing Successful Programmes) is an Internationally recognised best practice programme management method is designed for professionals who lead, manage or support transformational change. MSP® is principle based approach focussing on ensuring project outputs translate into business outcomes and benefits.

MSP® is the de facto standard developed by the UK government for delivering change programmes in the UK. It can be tailored to suit any type of working culture and any size or type of programme. MSP® Teaches complex change management, risk management, stakeholder engagement, how to prepare for transition and benefits evaluation.

Who is this course for?

- · Existing or aspiring programme managers.
- Anyone involved in the direction, management, support and delivery of programmes or multiple projects will benefit from this training.



APM Project Management Qualification (PMQ)



is a knowledge- based project management qualification that focuses on the standard tools and techniques applied in all areas of project management from strategic and commercial implications to technical, organisational and people management skills.

This qualification works well with PRINCE2®.

Who is this course for?

- · Project managers, team managers/leaders,
- Project and quality assurance or support staff who wish to gain the Practitioner qualification in PRINCE2.
- · It is also suitable for those wishing to agin a formal auglification after a couple of years of project management experience.



Management of Risk (M_o_R®) is the best practice developed by the UK Government. In today's business environment risk is being put under the spotlight more and more and this intensive course will introduce you to risk at project, programme, business and strategic levels.

Effective management of risk and informed risk-taking helps to improve performance through innovative approaches for managing the business, service delivery and value for money. Risk is often perceived as a negative, but this course will show you it can equally be a positive force.

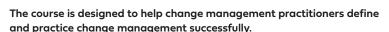
Who is this course for?

- · Portfolio, Programme and Project Professionals
- Staff with risk management responsibilities, in project, programme or operational activities,
- · Staff who are involved in improving risk management practice in their organisation. Including; Operational; Risk; Business Change Managers and Directors.



APMG Change Management Combined (Foundation and Practitioner)





It offers practical tools, techniques and models to support and change initiative. Change Management Combined is relevant in multiple industry sectors worldwide

Who is this course for?

- The course will be of use for those that are responsible for introducing a change or for those affected by it.
- Those involved in project, programme and portfolio management will benefit from attending as the course offers approaches that complement, and would make more likely the success of, project, programme and portfolio management approaches.











M_o_P® Combined (Foundation and Practitioner)







Lean Six Sigma Yellow Belt



This is a Portfolio Management qualification. It covers the two primary aspects, which organisations need to consider when running portfolios:

- 1: Management of Portfolios (MoP) approaches the Management of change projects and programmes to meet strategic objectives while working to stay within your resourcing constraints
- 2: Teaches practitioners what to consider about implementing the right changes to business as usual via projects and programmes to ensure they are being run well.

As a course it requires some experience of Projects and/or Programmes and some exposure to selecting those Projects and/or Programmes.

We suggest that in addition to this course, learners undertake either MSP® Combined (Foundation and Practitioner), P30® Combined (Foundation and Practitioner) or M_o_R® 4 Combined (Foundation and Practitioner).

Who is this course for?

- · Any organisation or individual seeking to develop their skills in effective Portfolio Management.
- The course is suitable for senior managers and decision makers, practitioners involved with Programme or Project Management (PPM) and Change Management.





A management approach to business performance improvement that combines the two proven philosophies of (which focuses on speed, efficiency and removing waste from processes) and Six Sigma (which focuses on effectiveness and reducing variation)

The Yellow Belt certification provides an ideal introduction into both of these approaches and how they complement and supplement one another.

Who is this course for?

· Anyone who is interested in Business/Process improvement and is seeking to understand and develop the skills and knowledge necessary to contribute to a Lean Six Sigma Project or team.







AgilePM® Combined (Foundation and Practitioner)





Delivering projects using an agile approach requires different ways of thinking and different ways of working for the Project Manager and all those involved. This course provides a thorough grounding in the DSDM Agile Project Management framework.

Combines Agile knowledge and techniques with a more traditional management methodologies (such as PRINCE2® and APM) which will allow practitioners to adapt to the everchanging business environment.

Who is this course for?

- · Project Managers and all others involved in Project Management.
- Especially useful for anyone in engineering and information technology development for software projects and product or application development.

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P30[®] Combined (Foundation and Practitioner)





P3O Stands for Project, Programme & Portfolio Offices. Such an office provides a structure covering all change within an organisation. There are two primary functions delivered by such a structure:

- 1. A decision-enabling function providing information to decision makers
- 2. A delivery support function aiding Projects, Programme and Portfolios in their execution

 $P30^{\circ}$ is widely adopted and used in both public and private sector organisations.

Who is this course for?

- Members of offices within a P3O model or anyone who needs to understand the terminology and concepts underpinning P3O
- Those wishing to pursue higher level certifications





Project, Planning & Control Combined (Foundation & Practitioner)



PPC stands for Project, Planning & Control. It covers a set of effecting planning tools and techniques as well as discovering how best to assert control in projects. Starting with the Business Case, it then progresses to defining a plan and ends with reports to management demonstrating control.

Projects naturally carry with them a level of uncertainty and this course will equip you with the knowledge and skills to manage and remove uncertainty during project delivering according to APM best practice.

Who is this course for?

- · Planning Managers & Engineers
- · Project Control Managers & Engineers
- Cost Engineers
- · Project Managers
- Business change professionals who wish to gain the certified APM Project Planning and Control Foundation qualification.



IT Professional Training Courses







DevOps Fundamentals (PeopleCert)



Understand what DevOps is and how the DevOps movement can help your organisation realise more value from IT investment.

The DevOps Fundamentals course provides a solid grounding in the principles, behaviours and tools that can be used to create and provide agile, lean IT services and applications. It covers the 'Full Stack' of Culture, Practices and Automation that between them enable to DevOps way of delivering value to the organisation through IT.

The full stack covers why DevOps is necessary, what it means to work in a DevOps organisation, the use of various IT practices (e.g. Release Management, IT Asset Management and Configuration Management) and how creating a DevOps Tools Pipeline can facilitate Continuous Integration, Deployment and Delivery.

Who is this course for?

 Anybody that is working or will be working in a DevOps environment and that needs to know more about what makes a DevOps organisation function and how to engage with it.





DevOps Leadership (PeopleCert)



Certified ScrumMaster® (CSM®)



Moving from a traditional organisational model to a DevOps model requires

transformational change of IT. Be that change and sustain it to deliver enhanced value to the business by being a DevOps Leader - explore what that means and how to achieve it.

The DevOps Leadership course provides a solid grounding in the principles, behaviours and tools that can be used to deliver transformation change using the DevOps 'Full Stack' of Culture, Practices and Automation.

It covers the 'Full Stack' of Culture, Practices and Automation as seen and used in the '20/20' model. Well established change models from the likes of Lewin and Kotter are applied to allow practitioners to achieve transformational change.

Who is this course for?

• People that are leading transformational efforts or working in organisations that are already using DevOps principles and want to deliver continual improvement





Scrum is an agile framework for developing, delivering, and maintaining products. It started in software development, but its use has been extended into other areas including sales, operations, research. The Scrum Master is the individual who facilitates the work performed, often by eliminating obstacles to the team.

As a Certified ScrumMaster® (CSM®), you'll help the Scrum Team perform at their highest level; CSMs also protect the team from both internal and external distractions. Through the certification process, you will learn the Scrum framework and gain an understanding of team roles, events, and artefacts.

Who is this course for?

- Those wishing to fulfil the role of Scrum Master
- · Anyone wanting to get a solid grounding in this leading Agile framework



Certified Scrum Product Owner® (CSPO®)



Scrum is the most broadly practiced Agile framework in use today. This two-day course will introduce you to the role and responsibilities of the Product Owner. Through a mixture of seminars and exercises, you will not only learn about this pivotal part of Scrum, but also pick up practical tips to help them create the best possible product.

Attain your Certified Scrum Product Owner® (CSPO®) certification the most broadly recognised in industry.

Who is this course for?

- Product Owners are often drawn from many walks of life, project managers, product managers, business analyst and marketeers all bring different perspective to the role.
- If you are likely to be charged with ensuring a product delivers maximum value to your customers, this is the course for you.

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Advanced Certified ScrumMaster® (A-CSM®)



A reflective workshop-based session to take your Scrum mastery to the next level.

Designed to hone your existing ScrumMaster skills through a series of reflective exercises and discussions. New content that takes us beyond Scrum and deeper into the realms of agility, coaching and change management (to name but a few) are also introduced. Some work outside of classroom hours will be required.

Who is this course for?

• Those wishing to enhance their Scrum mastery further in order to better serve their organisations.







Advanced Certified Product Owner® (A-CSPO®)



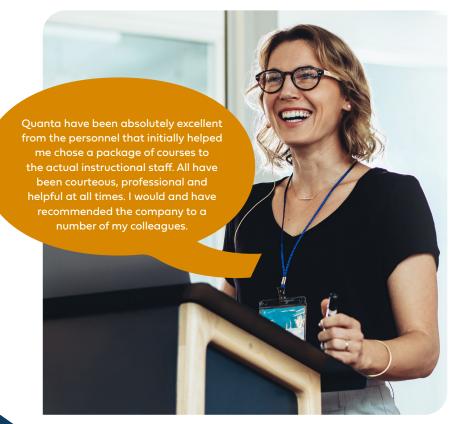


A reflective workshop-based session to hone your abilities as Product Owner.

Designed to refine your existing Product Owner skills through a series of reflective exercises and discussions. New content that takes us beyond Scrum and deeper into the realms of empiricism, lean start-up and product management (to name but a few) are also introduced. Some work outside of classroom hours will be required.

Who is this course for?

• Those wishing to enhance their Product Owner skills further in order to better deliver value to their stakeholders.



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IT Courses









The CompTIA A+ certification is the industry standard for computer support technicians. The international, vendor-neutral certification which proves competence in areas such as installation, preventative maintenance, networking, security and troubleshooting. This course will prepare delegates for the CompTIA A+ exam, which they can take at their leisure.

Skills taught include PC hardware and peripheral maintenance, operating system support and networking concepts.

Who is this course for?

- Computer Service Technicians, Field Support Technicians,
 Help Desk Technicians, Network Support Technicians, PC Technicians,
 Service Centre Technicians, Hardware Installation Coordinators
- Anyone wishing to gain a fundamental knowledge of all aspects of operating systems that will allow them to carry out everyday support tasks.



CompTIA Network +





This course teaches you how to manage, maintain, troubleshoot, install and configure a basic network infrastructure.

Provides you with a wide technical knowledge of networking, covering all the basic networking components used in today's environments, along with a range of protocols, cable types and network devices.

Will give you an understanding of network hardware, installation, troubleshooting techniques and different protocols used in local area networks (LANs) and wide area networks (WANs).

Who is this course for?

- Desktop Technicians, Field Support Technicians, Help Desk Technicians, Network Support Technicians, Service Centre Technicians, Technical Writers, Installation Specialists,
- Anyone who wants extensive technical knowledge about the components of a network and networking.



CompTIA Security +





This course is ideal if you want to further a career in IT Security and is an excellent introduction and a solid foundation for more advanced security certification.

You will learn about network security, compliance and operational security, cryptography, application data and host security, threats and vulnerabilities and identity management.

This course will build upon your knowledge and professional experience with computer hardware, operating systems and networks as you acquire the specific skills required to implement basic security services on any type of computer network.

Who is this course for?

- Internet Security Specialists, IT Compliance Specialists,
 Network Administrators, Network Analysts, Network Support Technicians,
 System Administrators, Database Administrators, Software Engineer
- Information Technology (IT) professional who has networking and administrative skills in Windows-based TCP/IP networks and familiarity with other operating systems, such as NetWare, Macintosh, UNIX/Linux, and OS/2.













EC Council Certified Ethical Hacker (CEH) v11





Certified Ethical Hacker is an industry leading qualification designed to equip individuals for a career in penetration testing or red team deployment.

This course not only covers the theory needed to pursue a role in ethical hacking but also provides hands on experience through in depth labs and exercises.

As an internationally recognised qualification, not only will this course and its accompanying qualification prepare you for a career in cyber security, but it will also enhance your ability to work in any part of a SOC or CSIRT.

Who is this course for?

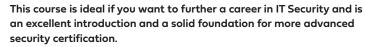
• Information Security Analyst/Administrator, Information Assurance (IA) Security Officer, Information Security Manager/Specialist, Information Systems Security Engineer/Manager, Information Security Professionals/ Officers, Information Security/IT Auditors, Risk/Threat/Vulnerability Analyst, System Administrators, Network Administrators and Engineers











Teaches critical knowledge and skills that are required to prevent, detect and combat cyber security threats. Applies behavioural analytics to networks and devices to prevent, detect and combat cyber security threats.

CySA + is the most up-to-date security analyst certification that covers advanced persistent threats in the cyber security environment.

Who is this course for?

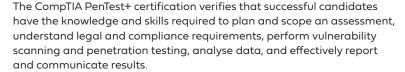
• Delegates looking to expand their cyber security knowledge or to obtain the CYSA+ qualification.







CompTIA PenTest +



Builds on security basics by covering various penetration tests for different technologies and network components.

Who is this course for?

• This course is for cybersecurity professionals tasked with penetration testing and vulnerability management.



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3 DAYS

ITIL®4 Foundation







Relevant to ANYBODY looking to get a job in any IT role. Increasingly a requirement to even get an interview in some organisations. Start your journey with the latest version of the world's most used Service Management framework.

This course provides a broad-based view of the ITIL®4 framework's approach to Service Management. It covers a broad range of material at a high-level, as would reasonably be expected from a 'Foundation' course, with specific depth in key areas of service management and its practice.

Who is this course for?

- · Service Desk: Agents, Team Leaders, Manager roles.
- IT Operations: Any infrastructure or support role.
- Network Management roles
- · Applications development and support roles
- Individuals and Organisations that are actively engaging with new areas
 of practice such as Lean and DevOps will gain from understanding how
 ITIL®4 can help them embrace these areas with IT Service Management.





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ITIL®4 Specialist Create, Deliver and Support



Learn how to create services and assure continual value co-creation using the latest ITSM framework, as well as Agile and Lean delivery principles.

This course is the essential follow on from ITIL4 Foundation for anybody looking to do more with ITIL4 than just understand the basics. It makes sense of the ITIL4 Operating Model and places ITIL into the IT 'Business as Usual' space.

Relevant to anybody looking for IT team leader and managerial roles, particularly Service Desk and IT Operations roles. Very broad base of relevance to anybody looking for IT Operational Management roles.

Who is this course for?

- · Service Desk team leaders, manager roles
- IT Infrastructure and Applications: Any role related to support or service design and development
- Service Delivery managers



ITIL®4 Strategist Direct, Plan and Improve



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Direct, Plan and Improve is the one and only ITIL4 Strategist course. It focuses on the higher level management capabilities that an agile service delivery organisation requires in order to align and remain aligned with business need and an ever-increasing pace of change to deliver services to.

Ensuring that a strategic, business-focused approach to service management is taken is key to the business co-creating value and maintain competitive advantage. With IT services embedded so deeply in digitally transformed organisations, this has never been more important.

This course is essential for any role that has a focus on continual improvement of IT services and business value creation. It also supports roles that are involved in any IT risk and governance activities. It also covers organisational change management and so is useful for IT project and program managers.

Who is this course for?

- Service Delivery Managers, IT Project & Program Managers, Continual Improvement Managers
- · Any IT role with a specific continual improvement consideration



ITIL®4 Specialist Driving Stakeholder Value





This course is targeted at roles that have a high degree of engagement with the wider business/organisation, such as Business Analysts and Business Relationship Managers.

Any IT manager that has to work closely with business roles and manage the delivery of IT services from 'cradle to grave' to ensure the experience of the IT service is as positive as possible can benefit from this course.

Who is this course for?

 Business Relationship Manager roles, Business Analysis roles, Service Owner roles, Service Delivery Manager roles, IT project and program roles



ITIL®4 Specialist **High-Velocity IT**









ITIL®4 Specialist Sustainability in Digital & IT





"Sustainability - Achieving our goals now while not compromising the goals of future generations".

A key part of any organisation's mission now is working towards and then demonstrating sustainability to its shareholders, customers and the wider world.

This course aims to help organisations in this aim by providing an insight into what sustainability is and how it might be delivered by understanding what it means to us, how IT impacts it and what can be done with digital and IT to achieve it.

Who is this course for?

· Delegates that are interested in learning more about what it means to be a sustainable organisation and what IT's role is, positively and negatively, in the journey.

Learn how service management best practice can work with emerging

practices like Lean, DevOps and Agile to enable digital transformation in vour organisation.

High Velocity IT puts service management into the heart of digital transformation. This course is for organisations that are practising service management, or want to, but need to integrate it with DevOps, Leans, Agile and other new, or new to ITIL, approaches

This course is relevant to anybody looking at roles that require an ability to work in a Lean or Agile way. It covers how ITSM works in Agile environments and how that affects IT service delivery.

Who is this course for?

- · IT Managers working in or with Agile teams who need more on integrating ITIL with Lean, Agile, DevOps
- · Software development team leaders, managers that are working in or towards more Agile ITSM working methods.
- IT Project Management roles in Agile organisations

ITIL®4 Strategist Digital and IT Strategy





Who is this course for?

- · Anybody with existing IT senior team leader, middle management or higher experience looking to gain more insight into the strategic considerations for IT service management and delivery and how it impacts the wider organisation.
- · People who are looking at this course will already know whether it is right for them or not if they are asking for it – if people have to ask whether the content is right for them it probably isn't.

Enhanced Learning Credits Administration Service (ELCAS)

Member Area Access

You may only access your member account if you have been sent an email to confirm your logon email and password provided by your appropriate MOD authorising personnel.

For all out of Service Personnel please contact us for your respective Single Service Representative.



Career Transition Partnership (CTP)

The CTP provides ex-armed forces resettlement opportunities, training, jobs and careers for ex RAF, Army and Royal Navy Personnel coming to civvy street. ctp.org.uk

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QUANTA TRAINING HOLD THE KEYS



Case Study

My Journey through the Resettlement Maze

Quanta quickly understood my needs and understand the resettlement process back-to-front.

by **John Hook SQN LDR, Royal Air Force**

After over 36 years in the service, I made the decision to leave the RAF in late-summer 2021. Having already initiated the resettlement process in 2019 due to time served, that was one less hurdle to overcome however, from pressing the button on JPA to leaving, I had just over 8 weeks left in uniform. Daunted? Yes! Apprehensive? Yes! Determined to get relevant training and the best value for money from the fantastic resettlement offers the service provides? Of course!

The resettlement process, my IERO and my CTP manager all signposted me towards the network of resettlement training providers and I surveyed a plethora of opportunities. In doing so, I wanted to get the best value for my IRTC and the ELC's burning a hole in my soon-to-be-returned uniform pockets.

I was fortunate enough to have been offered a role starting in early 2022 and as the role would involve programme management and the management of risk, this would be my focus. Daunted? No, not anymore.

Conversations with colleagues, friends and my embryonic resettlement network (top tip: everyone says it, but you really must network to achieve your goals!), allowed me to identify two courses to support me in my future role. CTP and Quanta Training Ltd both offered the Managing Successful Programmes (MSP) course and Management of Risk (MoR) courses. Both suited my timeline as both training providers met my needs to provide face-to-face training opportunities. Apprehensive? No, not anymore.

After one call to Quanta, I knew where I wanted to undertake my training. Quanta guickly understood my needs and understand the resettlement process back-to-front. I was able to fully exploit every IRTC penny and one ELC and successfully enrolled on MSP and MoR training at the Quanta training centre in Worcester. The training is highly rated. Successfully attending and passing both courses at the first attempt was down to their first-class trainers who are knowledgeable, relevant and above all, trainee focussed. Having now successfully landed in my new role in the private sector as a Veteran, I use aspects of both training courses on a daily basis. Relevant training and value for money? Tick!

I remain thankful for the advice from Quanta along my resettlement journey. For those who have attended training at their Worcester HQ, you will be familiar with one of the best training set ups around. Established to support the learner from the minute you enrol to the day you leave with your training certificate; Team Quanta is a familiar face amongst the resettlement maze. Every member of the company is dedicated to unlocking that maze and unlocking your potential on your resettlement journey. I would highly recommend Quanta as your 'go to provider' for resettlement training.



Get in touch

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quanta.co.uk

